# International Trails Marketing



# What is marketing?

Marketing is the activity, set of institutions, and processes for creating, communicating, delivering, and exchanging offerings that have value for customers, clients, partners, and society



### Promotion v information

Activities to achieve the desired goal of increased trail usage Distinction between:

- information promoting the trail
- information to get people to and around the trail

#### Promotion

Brochure to promote the trail

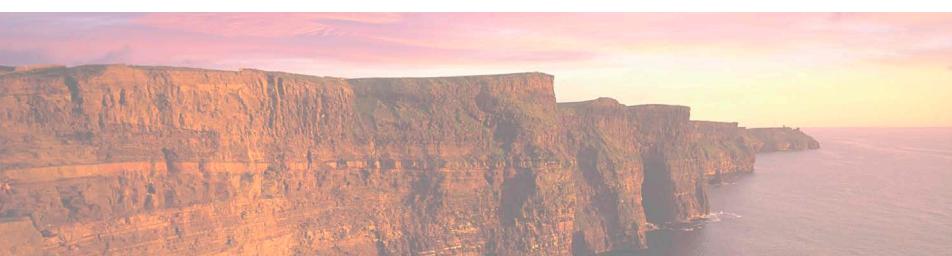




## Information

information to get people to and around the trail





# Trail marketing

- -Increased trail usage
- -Getting the right people to your trail
- -Economic driver





### If your trail is:



#### Don't market it as:



# Case Study: Cliffs of Moher Trail



# Trail marketing

Cliffs of Moher visitor centre the busiest visitor attraction in Ireland, 1 million+ visitors a year

- -Trail counters measured 14,000 in November
- -Trail can't handle anymore

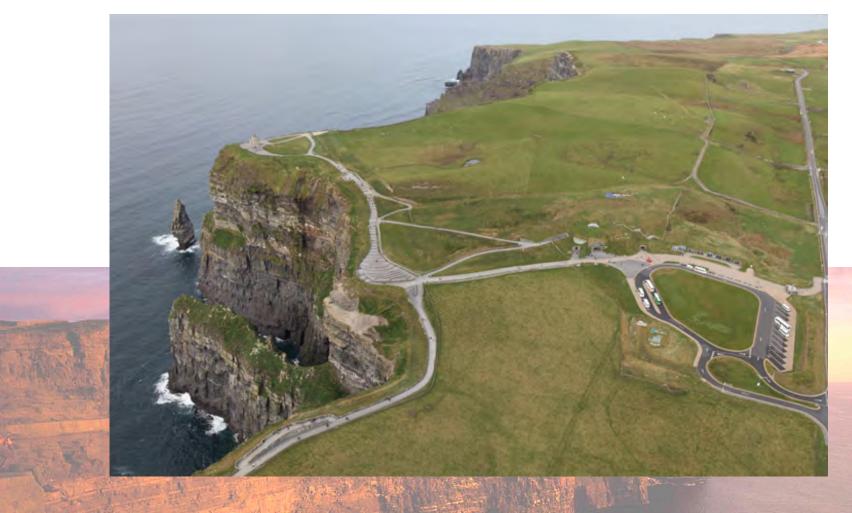
visitors!

#### **Promotion of Trail**

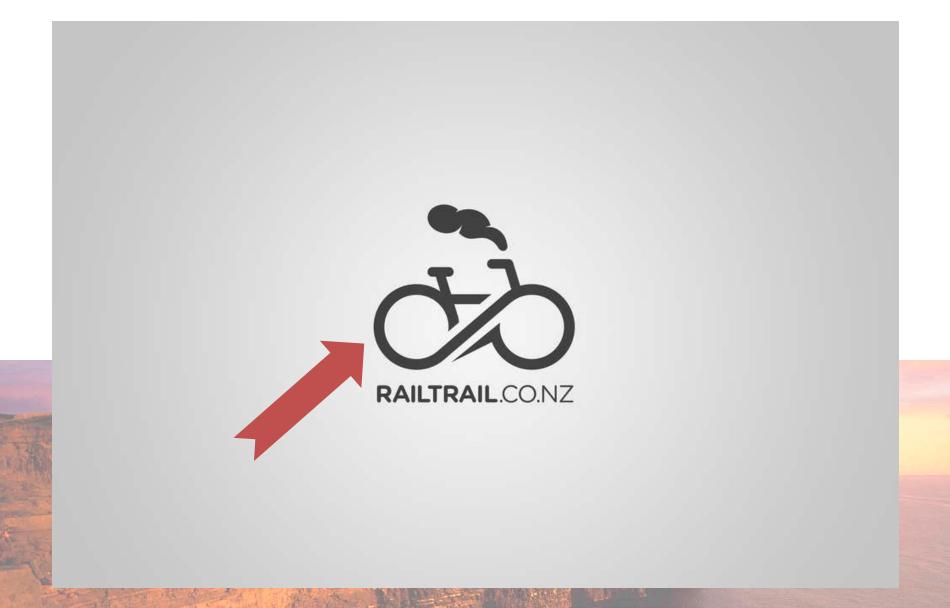
FIT (Free Independent
Traveller) v Coaches
Promote local guides, facilities



# Cliffs of Moher: Case Study



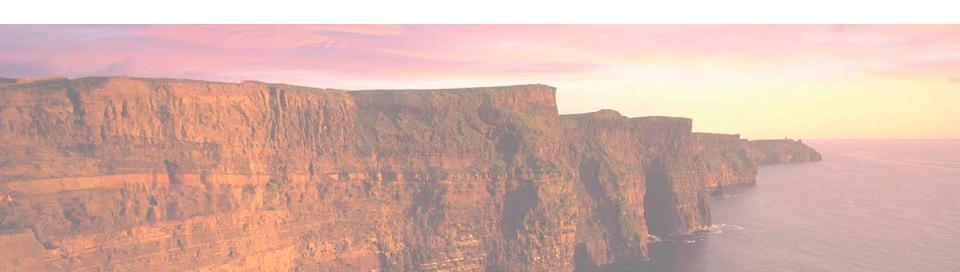
# Your trail = your identity



# Railtrail

- Simple logo
- no explanation needed
- Works against multiple colour backgrounds



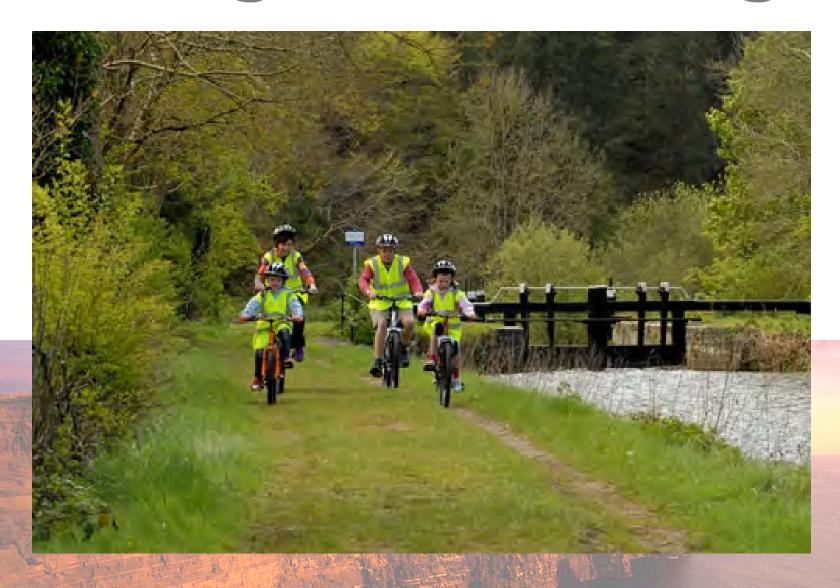


# Naming your trail

- In Ireland most trails are named after:
- a place
- a person



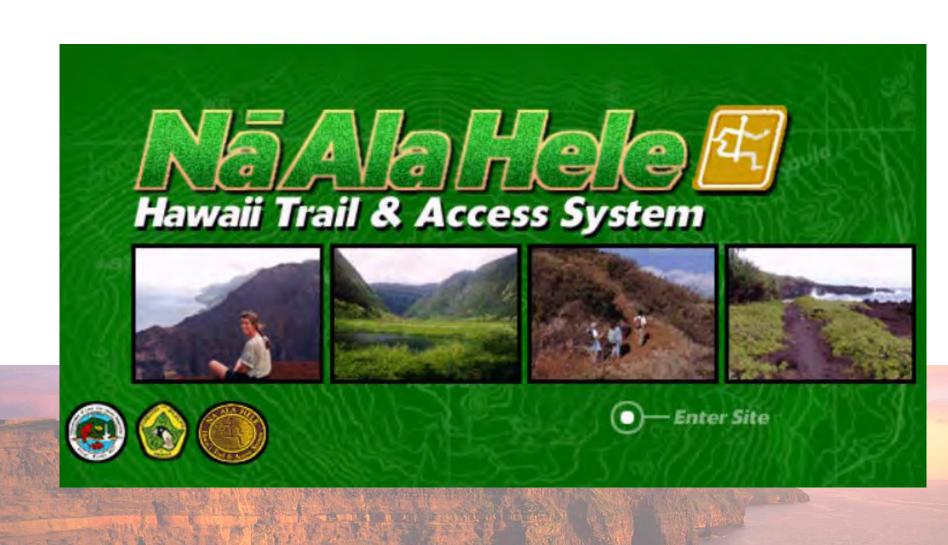
# Graiguenamanagh



# It gets worse? "Muckanaghederdauhaulia"

(Means "pig shaped hill between two sea's")





# What if you have a trail with a complicated name?

Different marketing strategy's

- Think chocolate:

Mars Company make:

Mars bars, milky way, snickers, skittles



Is it one trail or a group of trails?

#### Hershey's make:

Hershey kisses Hershey milk chocolate

Different marketing strategies – could you brand your

trail with other trails under a new name?











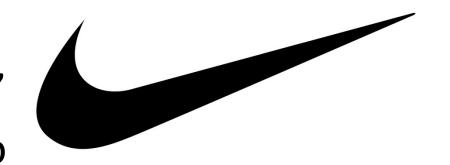
# Logo / symbol

A great way to identify your trail:

- -Think "Nike swoosh"
- -The symbol needs to be consistent,

transferrable and linked to a colour

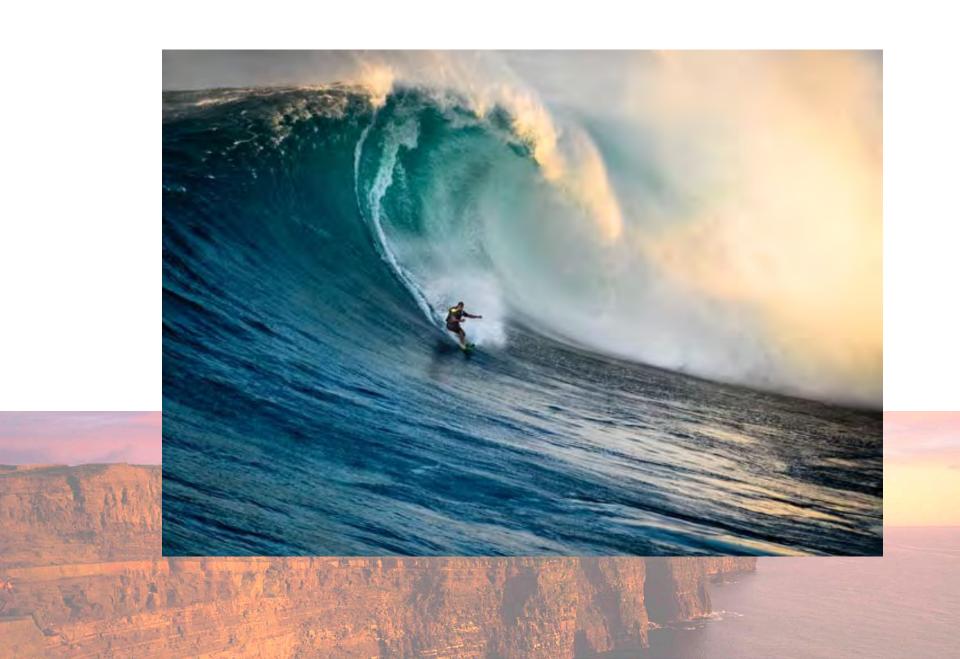
- Brand guidelines



#### Pair a name with an image



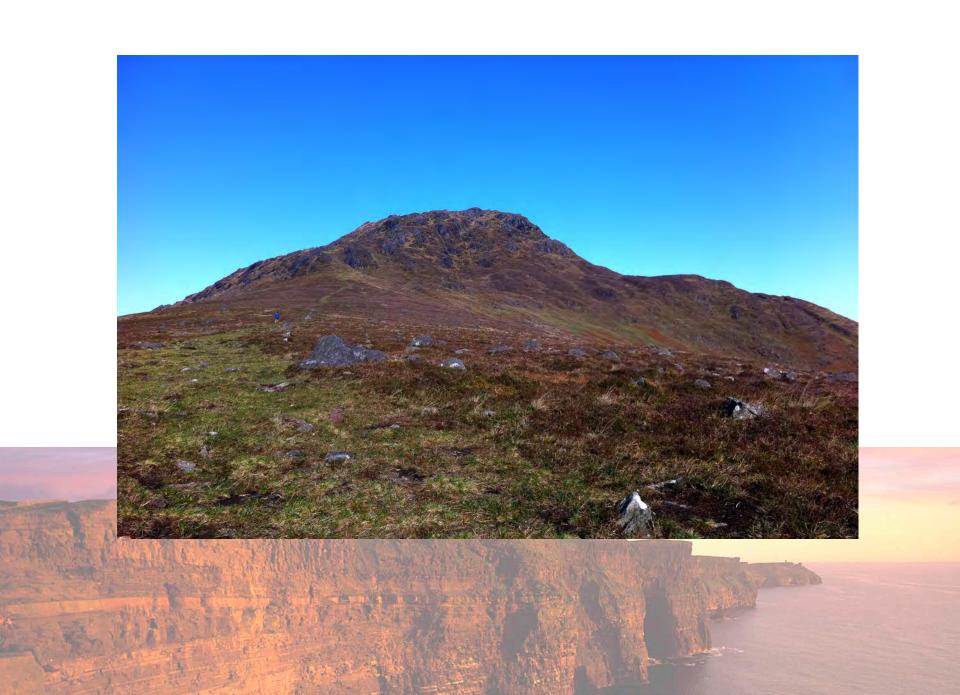








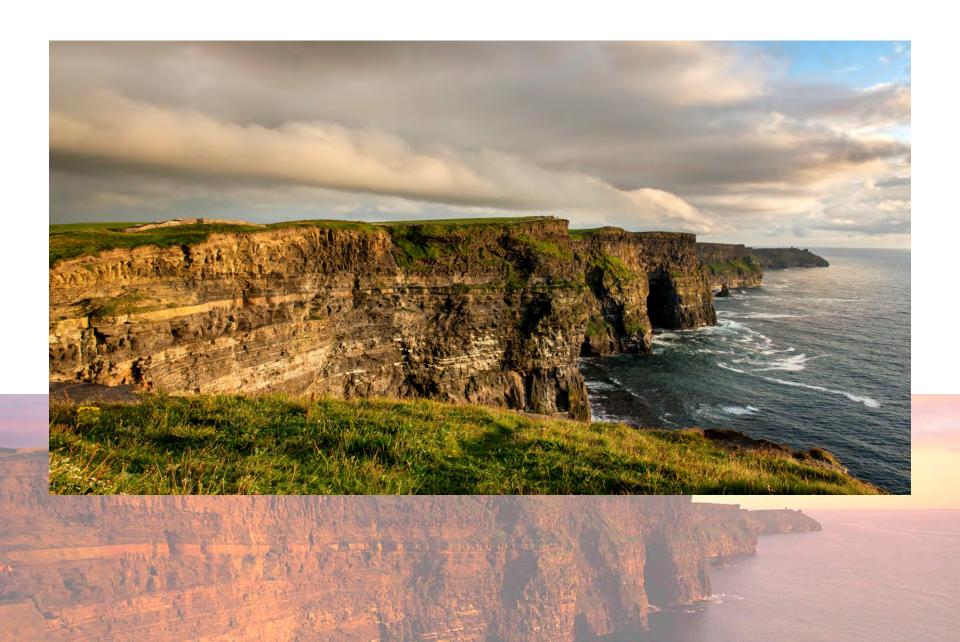












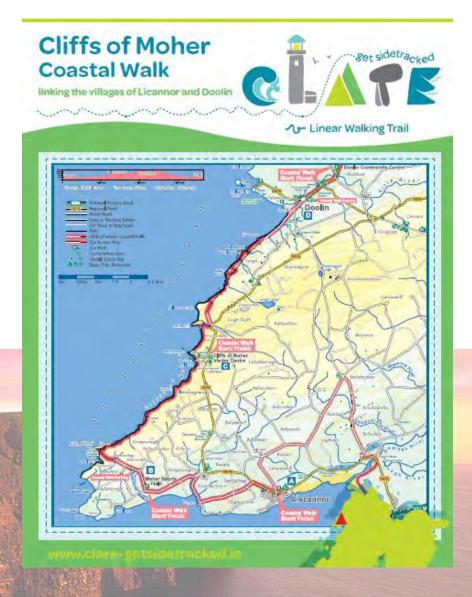
# CLARE





# Logo / symbol

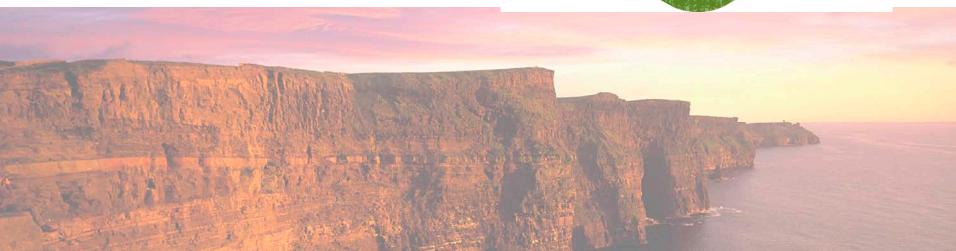
The logo will have to go on everything from business cards to web sites to road signs



# Tag line

Add a tag line to the logo to explain it

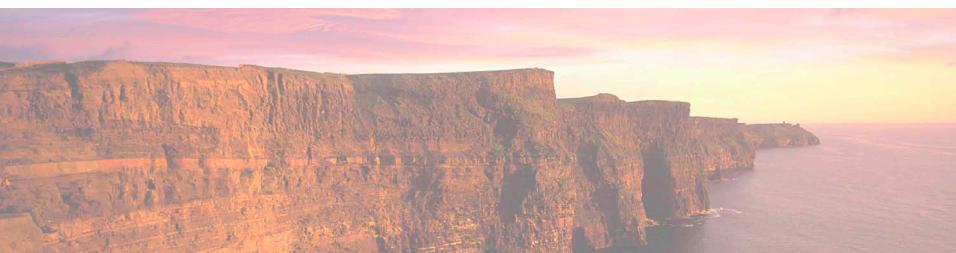




#### Colour

Use colour to link to your brand or to differentiate a sub brand

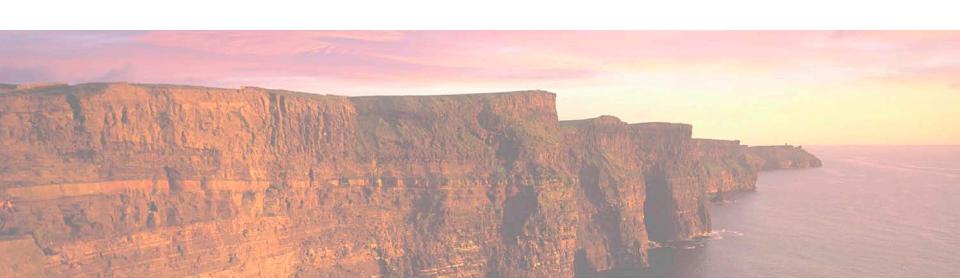




### **Check list:**

- Test you idea
- Be original
- Make it universal

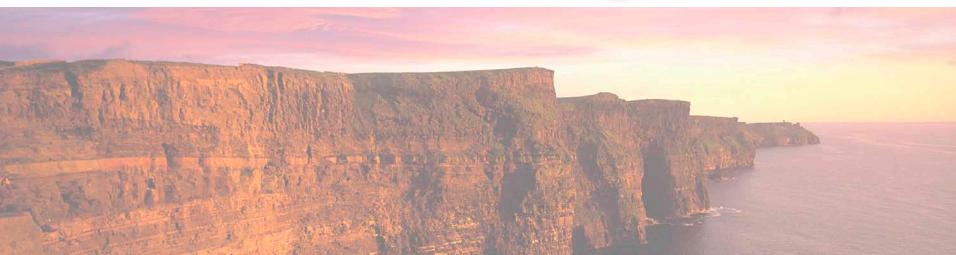




# Develop and commit to a public relations plan

Public Relations Plan
- define the on going
activities you will
implement to gain and
maintain a strong
public image

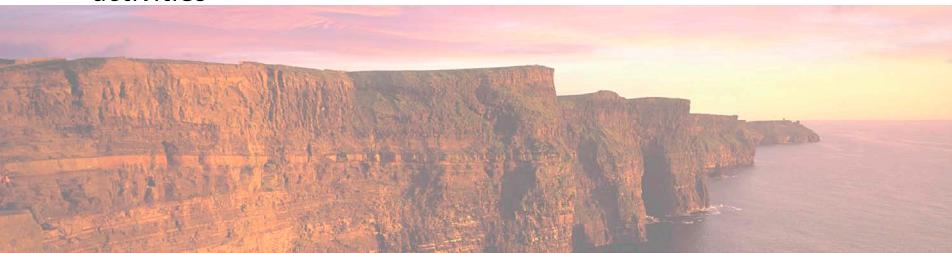




#### **Public relations Plan**

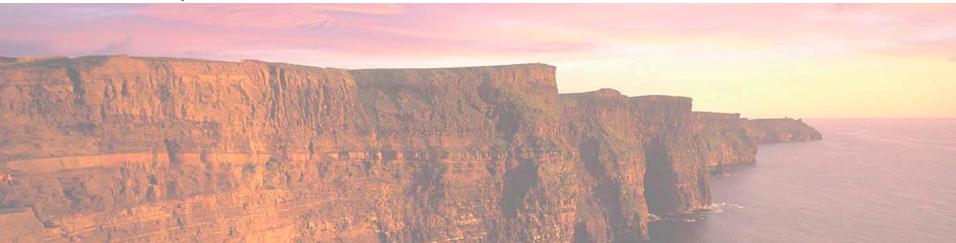
- Description of what you want to convey to whom
- How you plan to convey it
- Who is responsible for various activities and by when
- How much money is budgeted to fund these activities





# Things to remember:

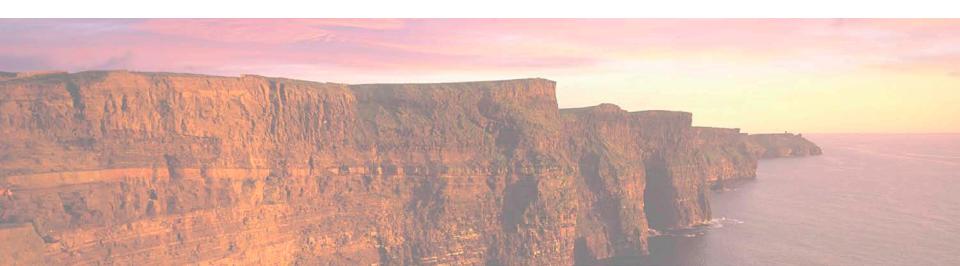
- Marketing plan = target groups needs + available products (trails, programs, events)
- Ensure two way channels of communication
- Develop accurate and relevant trail information
- Focus on increasing the publics understanding of the benefits of participation (health, environmental, social)



# Provide clear and accurate trail information:

Provide clear and accurate information essential for:

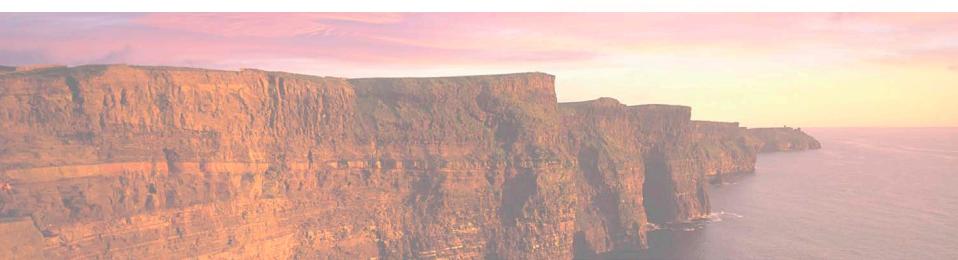
- -"know before you go"
- location, length, grade, width, thread, degree of difficulty



#### Create a website

An on-line space you control 100%
Actively and consistently market your website





#### Create a website



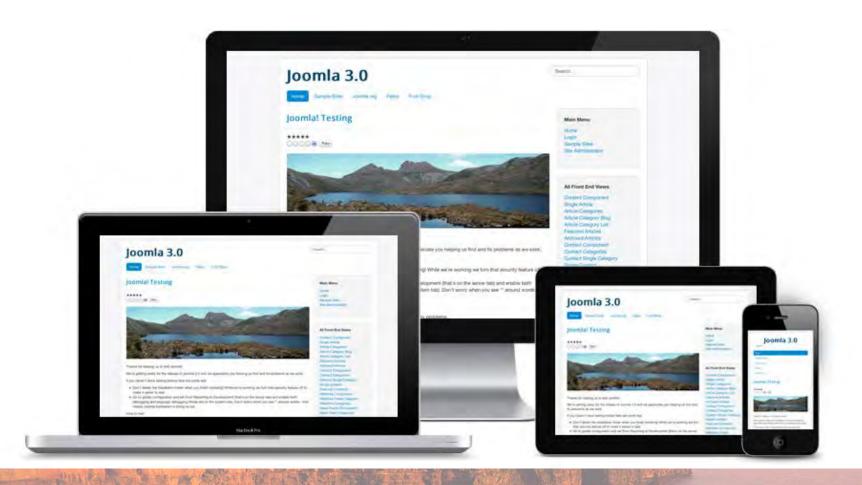
# **On-line marketing**

# Website Central hub for all your information





# Your website must be mobile ready



#### **On-line brand**

- Be well designed and attractive with good graphics and pictures;
- Be easy to navigate;
- Reflect the needs of the target audience;
- Provide key information general description, length, difficulty, permitted uses, trail use and safety
- guidelines;
- Include contact details for more information;
- Include Resources that can be downloaded

#### Social media

- Add new content monthly
- Promote via e-mail signature
- Promote on all printed material
- Create e-newsletter



# Twitter

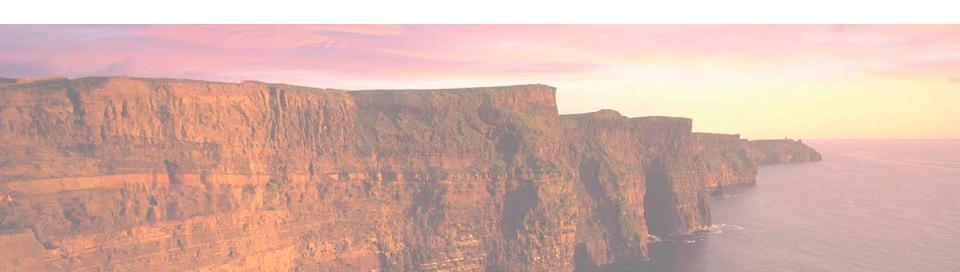
- Short name, great twitter handle
- Direct
   messaging
   making quick
   contact
   possible



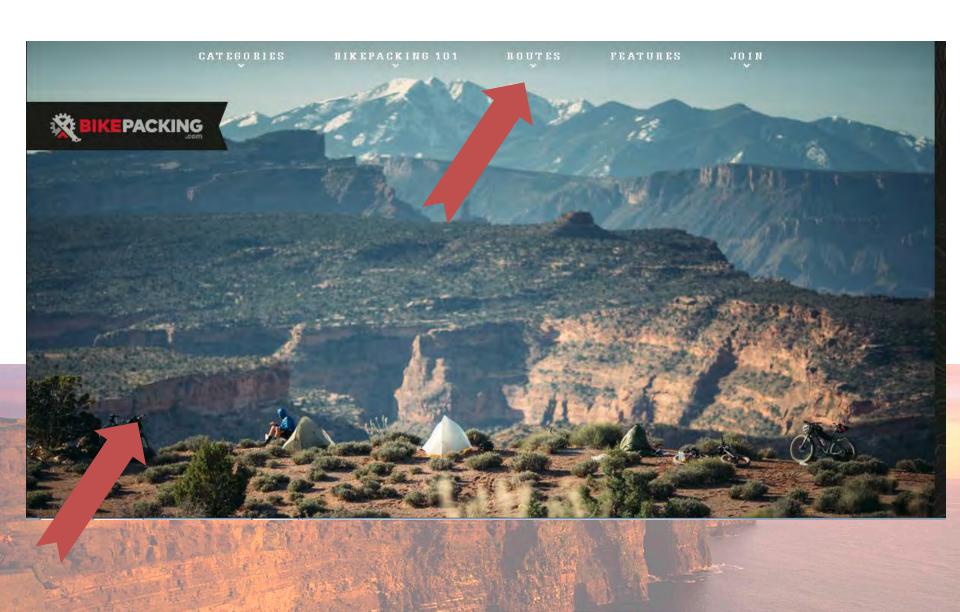


#### **Additional items**

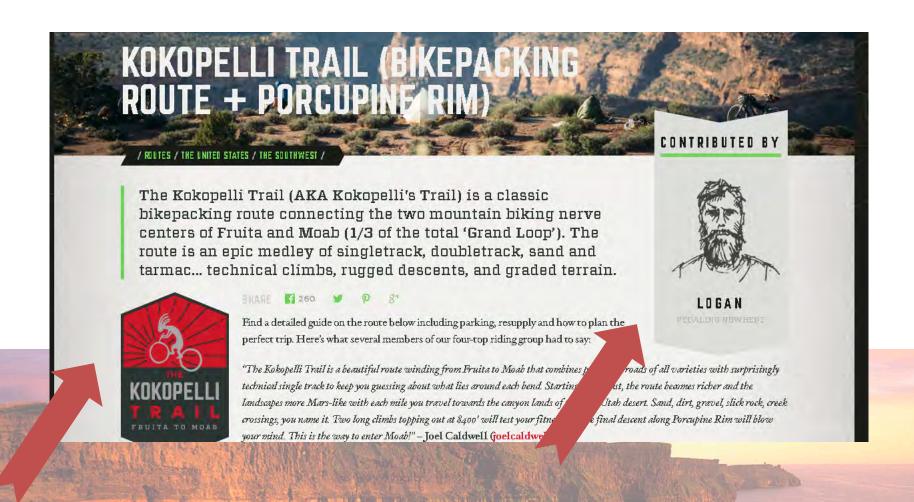
- Add new content monthly
- Promote via e-mail signature
- Promote on all printed material
- Create e-newsletter



## Case study: www.bikepacking.com



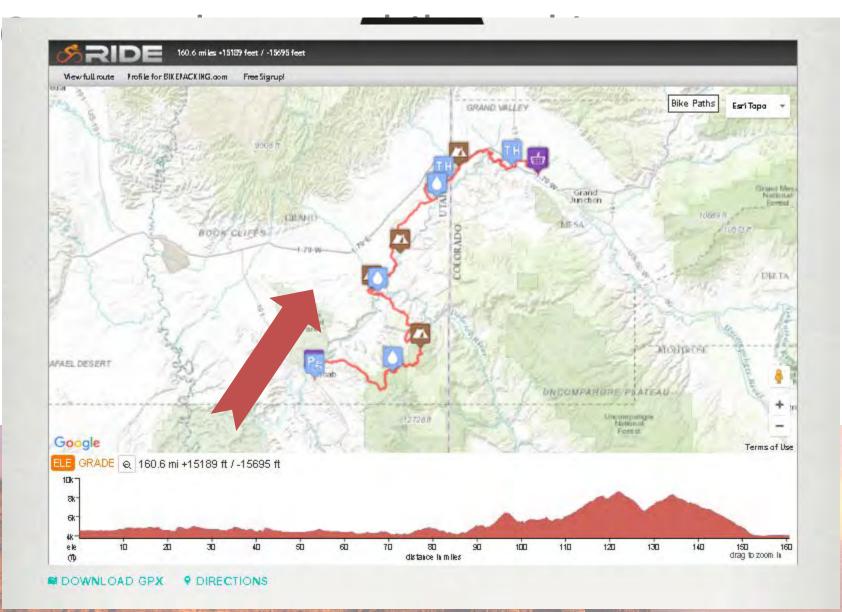
### Case study: www.bikepacking.com



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Join the discussion...



Miles Arbour - 5 months ago

Rode the route this past week from April 18th - 21st, conditions were prime. Only a bit of snow on the sides of road up in higher elevation, water at Westwater Station, most springs / streams were dry.

Made it a mission to bring our drone, 2 DSLRs and a GO PRO for each rider. Trip video coming this week. Will post the link when it is ready!



Establish mutually beneficial marketing relationships

Create and nurture partnerships and alliances with other groups and organisations to further mutual goals





# Summary

 Make sure your trails are ready to market





## Summary

Consistent brand across all publications





## Summary

Develop a website and social media presence

# INTERNET USAGE AROUND WORLD

2,405,518,376

INTERNET USERS WORLDWIDE



# Thank you



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