

Kaizen Manga Series Torimaden



Table of contents

| | |
|--|----------|
| Summary | page. 1 |
| Main Characters | page. 2 |
| Episode 1 (Torima returns) | page. 3 |
| Episode 2 (QC Story) the 5S to (Guarantee) kaizen | page. 11 |
| Episode 3 (The problem is to know what is the problem) | page. 19 |
| ~QC Story Step Select Theme~ | |
| Episode 3 Extra Manga ***Kaizen appendix corner***..... | page. 28 |
| Episode 4 (The steps are not the objective) | page. 35 |
| ~ QC story Step 2 Grasp the current situation and set a goal ~ | |
| ~ Step 3 Draw up the activity plan ~ | |
| Episode 4 Addendum Manga ***Kaizen Appendix Corner***..... | page. 42 |
| Episode 5 Repeat (Why) | page. 51 |
| ~ QC story Step 4 Analyze the cause ~ | |
| Addendum Manga ***Kaizen Appendix Corner*** | page.58 |
| Episode 6 Time to start! | page.71 |
| (QC Story) (Step 5 Review and implement countermeasures) | |
| ~ Step 6 Check the effects ~ | |
| ***Torima's KAIZEN one point corner*** | page. 75 |
| ***Torima's KAIZEN one point corner Part 2*** | page. 79 |
| Episode 7 Be satisfied with Kaizen! | page.81 |
| ~ QC Story Step 7 Standardize and Adopt the management~ | |
| ***Torima's KAIZEN one point corner*** | page. 84 |
| Episode 8 (Final Episode) Kaizen Forever! | page.91 |

Summary

At T Prefectural Governorate.

The office is suffering from overtime work of its employees and trying to find a solution to it. As a start, they have dispatched their employee, Torima Sakamoto, to a private company that had successfully carried out kaizen activities and had him master their know-how.

The dispatch period had ended and Torima returned back to the prefectural governorate with his knowledge he acquired. After returning to the office, he was assigned as the group leader to his assigned position and tackled on workplace kaizen with his work group.

Torima was assigned to the Industrial Labor Department-Commercial Development Division-Kaizen Group. In this group, there are unique individuals such as Saigo sub leader. Kaizen Group is dealing in providing governmental subsidies to the local companies exporting local products through foreign routes. All employees are hard workers yet they do receive claims time to time over their slow procedures of the governmental subsidies. In addition to this, this group is well known as one of the high overtime hours inside the prefectural governorate office.

Torima who acquired the kaizen know-how from the private company focused on several areas such as, the office was not organized, each one approached the work differently and noticed the complication of the application process for the governmental subsidies. Having an eye to these issues, he introduces the QC circle (*) to the Kaizen Group and starts on kaizen activities.

Will Kaizen Group be able to change with the kaizen activities!?

❖ **QC Circle:** It is a small group of people in the position where everyone voluntary participates in kaizen activities. QC is an abbreviation for Quality Control .

Main Characters



(Torima Sakamoto (Leader))

Leader of Kaien Group. The lead character in the story. He was dispatched to a private company to learn about kaizen. After returning to the prefectural governorate office, he was assigned to the Industrial labor department – Commercial development division- Kaien group and promotes improvements.



(Takashi Saigo (Sub))

Sub leader of Kaien Group.
Gentle by nature. However sharp when it comes to work.



(Sae Chiba (Anego))

Member of Kaien Group.
Reliable and disciplined person.



(Chota Kondo (Cho-san))

Member of Kaien Group.
Seems to be motivated at work but tends to be useless at time.



(Ryoko Terada (Oryo-chan))

Member of Kaien Group.
A little slow but solid in her work.



(Shoji Goto (Sho))

Member of Kaien Group.
A fully motivated freshman to the company.



(Gentaro Iwasaki (Gen-san))

Part-timer at Kaien Group.
After retirement, with his rich knowledge working with Kaien Group for years, his know-how is appreciated and working now as a part-timer.

◆ Episode 1: Torima returns











Just because the private company succeeded doesn't necessary mean that it would also work in a governmental office.

I am sure that leader came back after learning all about kaizen activities from the private company that succeeded in their kaizen activities.



We use our efforts for things with added value and spend more time on necessary tasks

Kaizen means to exclude all needless tasks and activities



Of course we will need to put some new effort into when we want to start kaizen activities. But these efforts are to eliminate all the needless tasks which will make our work much easier. So I don't think that (kaizen would bring new load) on us at the end.

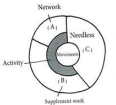
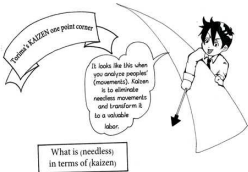
As a result, you will enjoy working and that's what kaizen is about.

Eliminate needless tasks and make ourselves comfortable

Bam..



In a way, that is true.



(A) Net work

Work that has added value to it.

(B) Supplement work

Work that are necessary but doesn't have any added value to it

(C) Needless

Unnecessary actions

Make MOVEMENTS into LABOR

Kaizen removes needless and impossible tasks
 ⇒ Kaizen is not an extra labor

Transform

$$\text{Labor intensity} = \frac{\text{labor}}{\text{work}}$$



